

ARHG – Recording Medibank Provider Numbers

Click on the link to the ARHG Medibank provider number page <https://medibank.arhg.com.au/>

Step 1:

- You need to enter the details for the mandatory fields highlighted yellow below (please note this needs to be done for each therapy you are registered with ARHG for i.e. Acupuncture, Naturopathy, Remedial & Myotherapy etc).
Noting Date of Birth is not a required field.
- Your first name and surname must match exactly what is recorded with your association
- Then complete Section E - Declaration and click 'Find Member Record'

ARHG Alternative Therapies - Medibank No

Enter your association details

Select Association:	Choose your association name from the drop down box		
Select Therapy:	Select your therapy from the drop down box	ARHG Member No:	Enter your ARHG provider number
First Name:	Enter your first name as recorded with the association	Surname:	Enter your surname as recorded with the association
		Date of Birth:	dd/mm/yyyy

Section E - Declaration

By submitting this form, I declare that:

- ☒ I am the provider OR I am authorised to act on behalf of the provider to update their Medibank provider number information with ARHG and ARHG Member Funds.
- ☒ I have read and understand [ARHG's Privacy Policy](#)

Authorised by:	Enter your name here	Date:	7/10/2026
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Find Member record »

Step 2:

- After clicking 'Find Member Record', any address records matching your provider information above will populate.
- Click on the 'Edit' button next to each address and it will provide you with a field to enter the Medibank provider number

Find Member record »

	Medibank No	Address	Suburb	State	Postcode
Edit		123 Smith Street	Brunswick	VIC	3057
Edit		Shop 6, 1201 Dandenong Road	Dandenong	VIC	3175

Step 3:

- Enter the Medibank provider number in the field highlight yellow below and then click 'Update'
- Repeat the process for each clinic address listed (if more than one is registered)

Find Member record »

	Medibank No	Address	Suburb	State	Postcode
Update	Cancel		123 Smith Street	Brunswick	VIC 3057
Edit		Shop 6, 1201 Dandenong Road	Dandenong	VIC	3175

Step 4:

- The provider will need to repeat the process for each ARHG provider number they have registered (i.e. change the 'therapy' and 'ARHG member no' in step 1).

Once the provider has updated their Medibank provider numbers, they will appear on the ARHG portal next to the addresses, which provides the funds with easy reference to link the ARHG provider number with the HICAPS provider numbers. The aim is to minimise claim rejections and provide fund members and providers with a better claiming experience, by reducing rejections.



Current Address(es)	Date Uploaded	Medibank No.
123 Smith Street Brunswick VIC 3057	13/Nov/2013	
Shop 6, 1201 Dandenong Road Dandenong VIC 3175	13/Nov/2013	